# Milbon Co., Ltd. FY2018 First Quarter (January 1, 2018 – March 31, 2018) Financial Results Presentation Materials





April 27, 2018

Find Your Beauty **MILBON** 

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# Fiscal Year 2018 (59<sup>th</sup> term) Operating Results for the First Quarter

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Starting in the previous fiscal year, the Company changed its fiscal year end from December 20 to December 31. Additionally, the Company's consolidated subsidiaries changed their fiscal year end from September 30 to December 31. While the first quarter of the fiscal year under review covers the three month period from January 1, 2018 to March 31, 2018, the first quarter of the previous fiscal year covered the three month period from December 21, 2016 to March 20, 2017 (for consolidated subsidiaries, the period of October 1, 2016 to December 31, 2016).

|   | Notation in these materials | Respective periods                             | Periods for subsidiaries                        |
|---|-----------------------------|--|---|
| First quarter of the fiscal year under review | FY2018 3 months             | January 1, 2018 to March 31, 2018 (3 months)   | January 1, 2018 to March 31, 2018 (3 months)    |
| First quarter of the previous fiscal year     | FY 2017 3 months            | December 21, 2016 to March 20, 2017 (3 months) | October 1, 2016 to December 31, 2016 (3 months) |

## **Consolidated Operating Results (FY2018 3 months)**

Steady sales and fewer-than-expected returns of Aujua resulted in pushing up gross profit

(Unit: million yen)

|   | FY2017<br>3 months *) | FY2018<br>3 months *) | Increase/<br>Decrease | Increase/<br>Decrease ratio<br>(%) |  |  |
|---|-----------------------|-----------------------|-----------------------|------------------------------------|--|--|
| Net sales                                       | 6,898                 | 7,789                 | 891                   | 12.9                               |  |  |
| Gross profit                                    | 4,544                 | 5,551                 | 1,007                 | 22.2                               |  |  |
| SG&A expenses                                   | 3,757                 | 4,161                 | 404                   | 10.8                               |  |  |
| Operating income                                | 786                   | 1,390                 | 603                   | 76.7                               |  |  |
| Ordinary income                                 | 717                   | 1,208                 | 491                   | 68.5                               |  |  |
| Profit attributable to owners of parent         | 538                   | 1,074                 | 536                   | 99.7                               |  |  |
|   |                       |                       |                       |                                    |  |  |
| *) See page 3 for the corresp                   | oonding periods.      |                       | Find Your Beauty      | тігвоп                             |  |  |
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## Consolidated Sales by Product Category [Hair Care Product]

## Premium brands continued strong performance

| (FY2018 3 months) (Unit: million yen) |                    |                   |                             |  |  |  |
|---------------------------------------|--------------------|-------------------|-----------------------------|--|--|--|
| FY2017 3 months*)                     | FY2018 3 months *) | Increase/Decrease | Increase/Decrease ratio (%) |  |  |  |
| 3,924                                 | 4,490              | 565               | 14.4                        |  |  |  |

- Sales have been steady for the premium brands Aujua and "milbon."
- More proactive proposal activities following the upgrade of Aujua, such as menu revisions and reconfirmation of knowledge, increased brand sales.
- In professional brands, Elujuda has garnered strongly rooted popularity since its launch. It has built a firm position in the leave-in field, and continues to grow. However, sales of the aging series of Plarmia and Jemile Fran targeting working women in their 20s have not met expectations, despite new product launches for each brand.

\*) See page 3 for the corresponding periods.

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## A Premium Brand, Aujua

## Upgraded products launched in November 2017 are well received

| Number of salons (Unit: salons)                                     |                 |                                  |                                    |  |  |
|---|-----------------|----------------------------------|------------------------------------|--|--|
| FY2017 year-end   | FY2018 Q1-end   | Increase/<br>Decrease            | Increase/<br>Decrease ratio<br>(%) |  |  |
| 3,166   | 3,406           | 240                              | 7.6                                |  |  |
| Sales (FY201  | 8 3 months) *   | )                                | (Unit: million yen)                |  |  |
| FY2017 3 months   | FY2018 3 months | Increase/<br>Decrease            | Increase/<br>Decrease ratio<br>(%) |  |  |
| 1,038   | 1,250           | 212                              | 20.4                               |  |  |
| Brand concept Product range   |                 |                                  |                                    |  |  |
| A hair care brand the<br>beauty of Japanese<br>born from the climat | women's hair,   | A wide-ranging suits the hair te | •                                  |  |  |

hair characteristics of Japan

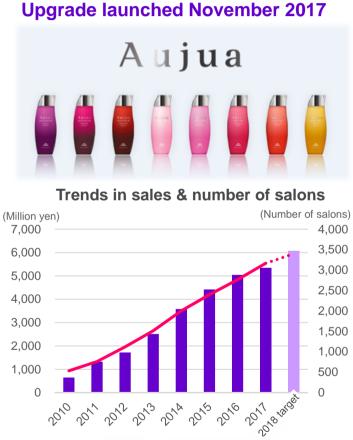
## What is Aujua?

Hair care that supports beauty, now and into the future, by addressing each individual's hair and skin concerns and choosing the most appropriate item for that time. This is Aujua.

individual customers

 4 series Aging care series Hair care series Scalp care series Climatic care series •13 lines

•94 items



Number of salons

Sales

\*) Figures are on a non-consolidated basis. See page 3 for the corresponding periods. Find Your Beauty **mILBO** 

## A Premium Brand, "milbon"

## Steady progress in salons, overseas rollout in 11 countries

| Number of sa    | alons                    |                       | (Unit: salons)                     |                       | r         | nil  | BC   | <b>b</b> n             |   |   |
|-----------------|--------------------------|-----------------------|------------------------------------|-----------------------|-----------|--|--|------------------------|---|---|
| FY2017 year-end | FY2018 Q1-end            | Increase/<br>Decrease | Increase/<br>Decrease ratio<br>(%) | -                     | MILBON    | 1  |  | MILBOD                 |   |   |
| 3,966           | 4,304                    | 338                   | 8.5                                | mit don<br><u>www</u> |           |  | REPLENSIONC<br>TREATMENT<br>MONITORING CONTINUE<br>MONITORING MONITORING | MOISTURE               | MILBON<br>E(PAIR  | MILBON<br>EEPAK   |
| Sales (FY201    | 8 3 months) <sup>°</sup> | *)                    | (Unit: million yen)                | 12.50<br>12.50        | 2,010,011 | La construction de la construction de la construcción de la construcci | 2019 C 11 (C.M.) 16  | EPRENSHING<br>SELARDOO | RESTORATIVE<br>ROMOUT<br>PENER<br>Fing mant<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>resources<br>r | RESIDENTIA<br>Preset<br>Constante anna<br>Martina ann |
| FY2017 3 months | FY2018 3 months          | Increase/<br>Decrease | Increase/<br>Decrease ratio<br>(%) | (Million yen) Trend   | in sale   | s & nun  | nber of  | salons                 |   | decu  |
| 255             | 434                      | 179                   | 70.2                               | 2,000                 |           | .•   |  |                        |   | 5,000   |

## Brand concept

A system hair care brand that cultivates the "unique beauty" of each individual, with 360° shiny hair

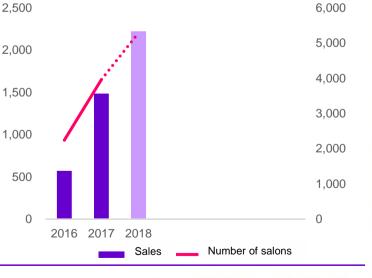
USA, Hong Kong, China, Thailand, Taiwan, Turkey, Malaysia, Vietnam, Indonesia, Singapore and Germany

We conducted an in-depth analysis of the inner structure of the hair of women from 20 countries around the world, using our proprietary CT scanning technology, and discovered a universal form of hair damage . Accordingly, we Countries with Salons developed a hair care line containing ingredients capable of repairing such damaged hair and increasing the density within each strand of hair.

What is "milbon"?

"milbon" is a system hair care product for developing shiny, beautiful hair from the core.





) Figures are on a non-consolidated basis. See page 3 for the corresponding periods. Find Your Beauty **MILBON** 

## Consolidated Sales by Product Category [Hair Coloring Product]

With additional color, Addicthy, which was launched last year, drove sales of hair coloring products

| (FY2018 3 months) (Unit: million yen) |                    |                   |                             |  |  |  |
|---------------------------------------|--------------------|-------------------|-----------------------------|--|--|--|
| FY2017 3 months *)                    | FY2018 3 months *) | Increase/Decrease | Increase/Decrease ratio (%) |  |  |  |
| 2,667                                 | 2,905              | 237               | 8.9                         |  |  |  |

• Ordeve Addicthy, launched in February 2017, was well received. We added a new color that eliminates any shades of yellow, broadening the scope of proposals with vibrant shades of colors unique to Addicthy. At Addicthy introduced salons, this additional color has been steadily introduced, and with increasing repeat rates of existing colors, driving sales growth.

\*) See page 3 for the corresponding periods.

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## A Premium Organic Brand, Villa Lodola (1)

## Villa Lodola Color continues to be well-received and to drive brand sales

| Number of salons (Unit: salons) |                 |                       |                                    |  |  |
|---------------------------------|-----------------|-----------------------|------------------------------------|--|--|
| FY2017 year-end                 | FY2018 Q1-end   | Increase/<br>Decrease | Increase/<br>Decrease ratio<br>(%) |  |  |
| 6,895                           | 7,160           | 265                   | 3.8                                |  |  |
| Sales (FY201                    | 8 3 months)*    | )                     | (Unit: million yen)                |  |  |
| FY2017 3 months                 | FY2018 3 months | Increase/<br>Decrease | Increase/<br>Decrease ratio<br>(%) |  |  |
| 202                             | 233             | 31                    | 15.7                               |  |  |

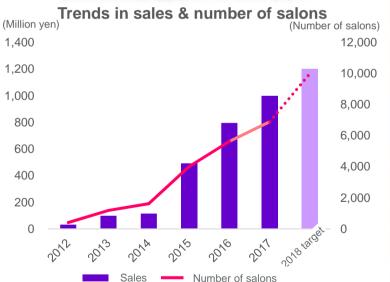
## **Brand concept**

Nurtured in the soil of Italy, these *gifts from nature* bring out the authentic beauty of your hair and scalp.

## What is Villa Lodola?

Based on the concept of "Beauty, the Organic Way," Villa Lodola is a true organic brand that thoroughly cares about the natural environment not only for the product itself but also in its container, production phase and promotional tools. All of the products are certified by ICEA, an Italian authority. Villa Lodola supports organic choices, with hair care products nurtured in the soil of Italy, bringing out true beauty.





\*) Figures are on a non-consolidated basis. See page 3 for the corresponding periods. Find Your Beauty **mILBON** 

## A Premium Organic Brand, Villa Lodola (2)

## **Core Product**

## Villa Lodola Color

With 92% natural ingredients, the product's formulation utilizes the power of plants. It brings comfort of an organic product across all aspects, including during application, the finish and continued use.

|                      |                      |                       | (Unit: million yen)             |
|----------------------|----------------------|-----------------------|---------------------------------|
| FY2017<br>3 months*) | FY2018<br>3 months*) | Increase/<br>Decrease | Increase/<br>Decrease ratio (%) |
| 143                  | 176                  | 33                    | 23.2                            |



FY2015 Debut

\*) See page 3 for the corresponding periods.

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## **Consolidated Statement of Earnings (FY2018 3 months)**

| <consolidated earnings="" of="" statement=""> (Unit: million yen)</consolidated> |                       |                       |           |                       |    |  |  |  |
|--|-----------------------|-----------------------|-----------|-----------------------|----|--|--|--|
|  | Amc                   | punt                  | Increase/ | Increase/<br>Decrease |    |  |  |  |
|  | FY2017<br>3 months *) | FY2018<br>3 months *) | Decrease  | ratio (%)             |    |  |  |  |
| Sales  | 6,898                 | 7,789                 | 891       | 12.9                  | *1 |  |  |  |
| Cost of sales  | 2,354                 | 2,238                 | (116)     | (4.9)                 | *2 |  |  |  |
| Gross profit   | 4,544                 | 5,551                 | 1,007     | 22.2                  | _  |  |  |  |
| SG&A<br>expenses   | 3,757                 | 4,161                 | 404       | 10.8                  | _  |  |  |  |
| Operating income   | 786                   | 1,390                 | 603       | 76.7                  | *3 |  |  |  |
| Ordinary<br>income   | 717                   | 1,208                 | 491       | 68.5                  | _  |  |  |  |
| Profit<br>attributable to<br>owners of<br>parent                                 | 538                   | 1,074                 | 536       | 99.7                  | *4 |  |  |  |

## <Breakdown of net sales by product category>

|                         | (Onit: minor yer)    |                      |               |                       |                                    |
|-------------------------|----------------------|----------------------|---------------|-----------------------|------------------------------------|
|                         | FY2017<br>3 months*) | FY2018<br>3 months*) | % total sales | Increase/<br>Decrease | Increase/<br>Decrease<br>ratio (%) |
| Hair care products      | 3,924                | 4,490                | 57.6          | 565                   | 14.4                               |
| Hair coloring products  | 2,667                | 2,905                | 37.3          | 237                   | 8.9                                |
| Permanent wave products | 260                  | 348                  | 4.5           | 88                    | 33.9                               |
| Others                  | 46                   | 45                   | 0.6           | 0                     | (0.5)                              |

### <Major factors for the increase/decrease>

- \*1 Sales: Increase due to strong sales in Japan and exchange rate effects, etc.
- \*2 Cost of sales: Decrease due to much fewer returns of previous version of Aujua than expected, etc.
- \*3 Operating income: Increase due to above factors and unused SG&A expenses

\*4 Profit attributable to owners of parent: Increase due to above factors and sale of a portion of cross-held shares

#### \*Supplemental Info. – Return to shareholders <Dividends> (Unit: yen)

|           | FY2016 | FY2017 | FY2018 plan |
|-----------|--------|--------|-------------|
| End of 2Q | 38     | 40     | 24          |
| End of FY | 40     | 52     | 24          |
| Total     | 78     | 92     | 48          |

\*) See page 3 for the corresponding periods.

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## **Consolidated Trends in Capital Expenditures and R&D Expenses**

(Unit: million yen)

| Catego                      | ory        | FY2014 | FY2015 | FY2016 | FY2017 | FY2018<br>Jan.–Mar. | FY2018<br>Plan |
|-----------------------------|------------|--------|--------|--------|--------|---------------------|----------------|
| Capital expense             | ditures    | 1,028  | 2,779  | 4,262  | 1,570  | 369                 | 1,668          |
| Depreciation a amortization | and        | 1,004  | 1,033  | 1,077  | 1,272  | 326                 | 1,376          |
|                             | Amount     | 1,168  | 1,214  | 1,232  | 1,422  | 332                 | 1,448          |
| R&D exp.                    | % to sales | 4.6    | 4.4    | 4.2    | 4.3    | 4.3                 | 4.3            |

## FY2018 CAPEX Main Items (Plan)

- Compounding equipment for plant (4-ton vacuum tank)
- Relocation and expansion of Fukuoka Branch
- Relocation and expansion of Okayama Sales Office
- Renovation of Central Research Institute

## Trends in Market Related Data, Trends in Fieldpersons (FPs)

#### Market trends (Japan) 2012 2013 2014 2015 2016 2017 Remarks Number of salons 231,134 234,089 237,525 240,299 243,360 Ministry of Health, Labour and Welfare, Report on (salons) Public Health Administration and Services Number of beauty salon facilities / number of Number of hair 479,509 487,636 496.697 509.279 504.698 employees (year-end) dressers (people) Statistics Bureau, Ministry of Internal Affairs and Number of beauty 36.617 Communications: customers 39,076 38,468 37,847 37,395 37,023 Population statistics as of October 1st of each year (As of Nov. 1) (thousand people) Population statistics for females aged 15 to 64

## Fieldpersons trends (by country) (Number of FPs / As of January 1, the beginning of the fiscal year (As of December 21 for 2017 and before))

|   | 2014 | 2015 | 2016 | 2017 *1) | 2018 |
|---|------|------|------|----------|------|
| JAPAN<br>Milbon Co., Ltd.                       | 216  | 237  | 249  | 258      | 269  |
|   | 104  | 100  | 102  | 105      |      |
| USA<br>MILBON USA, INC.                         | 12   | 12   | 9    | 12       | 13   |
|   | 40   | 53   | 63   | 48       |      |
| CHINA<br>Milbon Trading<br>(Shanghai) Co., Ltd. | 17   | 18   | 18   | 19       | 22   |
|   | 25   | 36   | 40   | 50       |      |
| KOREA<br>Milbon Korea Co., Ltd.                 | 17   | 19   | 20   | 23       | 25   |
|   | 64   | 75   | 80   | 84       |      |
| THAILAND<br>Milbon (Thailand) Co., Ltd.         | 6    | 6    | 6    | 9        | 7    |
|   | 8    | 15   | 14   | 13       |      |
| Others *2                                       | 12   | 16   | 19   | 24       | 26   |
|   | 46   | 42   | 47   | 38       |      |

Upper column: Number of FPs (persons) Lower column: Sales per FP (million yen)

13 FPs joined in October 2017, and are currently in OJT on site 31 FPs joined in April 2018, and are currently in training

(The above 44 FPs are not included in the left chart.)

\*1 Calculations are based on values adjusted for 12 months.

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## **Outlook of Milbon Group**

## Double-digit growth in Japan

(comparison periods differ for overseas subsidiaries due to change to fiscal year end; see next page)

|  |                       |                        |                                    |                  | (U                             | nit: million yen)              |
|--|-----------------------|------------------------|------------------------------------|------------------|--------------------------------|--------------------------------|
|  | FY2017<br>3 months*1) | FY2018<br>3 months *1) | Increase/<br>Decrease<br>ratio (%) | Start operations | Forex rates<br>FY2017<br>(Yen) | Forex rates<br>FY2018<br>(Yen) |
| Japan<br>Milbon Co., Ltd.              | 5,856                 | 6,479                  | 10.6                               | 1960             | -                              | -                              |
| USA                                    | 145                   | 131                    |                                    | 2004             | 1 dollar =                     |                                |
| MILBON USA, INC.                       | 145                   | 131                    | —                                  |                  | 109.56                         | 108.23                         |
| CHINA                                  | 169                   | 373                    |                                    | 2009             | 1 yuan =                       |                                |
| Milbon Trading<br>(Shanghai) Co., Ltd. | 109                   | 373                    | _                                  |                  | 16.17                          | 17.15                          |
| KOREA                                  | 407                   | 405                    |                                    | 2000             | 1 won =                        |                                |
| Milbon Korea Co., Ltd.                 |                       | _                      | 2009                               | 0.0939           | 0.1017                         |                                |
| THAILAND                               | 05                    | 47                     |                                    | 2013             | 1 baht =                       |                                |
| Milbon (Thailand) Co., Ltd.            | 25                    | 17                     | _                                  |                  | 3.29                           | 3.45                           |
| Others <sup>*2)</sup>                  | 273                   | 301                    | 10.2                               | -                | -                              | -                              |

\*1) See page 3 for the corresponding periods.

\*2) Taiwan, Hong Kong, Vietnam, Malaysia, Turkey, Indonesia, the Philippines, Singapore, Germany and others Copyright © 2018 Milbon. All rights reserved. 14

## **Outlook of Overseas Subsidiaries (1)**

 For the outlook of overseas subsidiaries, comments are based on year-on-year comparisons for the period of January through March (3 months), with figures in local currencies.

|  | Currencies<br>(unit)    | FY2017<br>(Jan.–Mar.) | FY2018<br>(Jan.–Mar.) | Increase/<br>Decrease ratio (%) |
|--|-------------------------|-----------------------|-----------------------|---------------------------------|
| USA<br>MILBON USA, INC.                      | US dollar<br>(thousand) | 1,148                 | 1,212                 | 5.6                             |
| CHINA<br>Milbon Trading (Shanghai) Co., Ltd. | Yuan<br>(thousand)      | 16,094                | 21,806                | 35.5                            |
| KOREA<br>Milbon Korea Co., Ltd.              | Won<br>(million)        | 4,684                 | 4,777                 | 2.0                             |
| THAILAND<br>Milbon (Thailand) Co., Ltd.      | Baht<br>(thousand)      | 9,428                 | 5,084                 | (46.1)                          |

## USA (MILBON USA, Inc.)

The direct sales category is performing well, as our sales strategy of targeting 25 high-end Manhattan salons succeeded, and we also expanded the number of salons handling our products in the Chicago area. Performance in the distributor category struggled somewhat, partly due to heavy turnover of distributor salespersons in the South. Regarding new products, "milbon" Repair series launched in February was well received. Currently, installation is near-guaranteed when implemented at salon seminars.

## CHINA (Milbon Trading (Shanghai) Co., Ltd.)

The distributor area is performing well, with particularly large growth in the Fujian and Zhejiang provinces. By product, hair coloring products are progressing steadily, partly due to offering trend information and penetration through use by color specialists, etc.

In hair care products, we have begun to generate reliable repeats for "milbon" Repair series by focusing educational activities on 40 salons.

\*Figures in the text on pages 15 and 16 are based on local currencies.

## KOREA (Milbon Korea Co., Ltd.)

After the loosening of regulations in the Cosmetics Act of Korea, some key distributors have switched from Milbon products to low-priced hair coloring products of emerging competitors. For the salons that switched products, they are starting to reconfirm the quality of Milbon products, and we plan to win them back through thorough implementation of our highly regarded education system and re-proposing of colors.

## THAILAND (Milbon (Thailand) Co., Ltd.)

From the current period, we have strategically narrowed our focus from the previous three distributors to a single distributor. As a result, order trends have changed significantly (in the previous fiscal year, although we narrowed our activities to one distributor, we continued to receive orders from the other two). Sales in the first quarter of FY2018 have decreased year on year, but this is due to the impact of a large order at the end of the previous fiscal year to fully roll out the single-distributor system. Our outside sales at distributors are growing steadily, and we consider the above to be a temporary factor. Additionally, Ordeve Addicthy, which was launched at the end of last year, has received a positive reception. Salons introducing Atenje (straight perm product) are increasing steadily through studio seminars and seminar activities by distributor salespersons.



Statements concerning the future such as the earnings forecasts given in this document are based on information currently in the possession of the Company and on assumptions that the Company considers reasonable.