## Consolidated Financial Results for the Fiscal Year Ended December 20, 2012 (Dec. 21, 2011 - Dec. 20, 2012) Supplementary Materials



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## Fiscal Year 2012 (53rd term) Fiscal Year Ended December 20, 2012 Operating Results

Masahiro Murai, Managing Director

## $\square$ Consolidated Operating Results

For the year ended December 20, 2012
(Unit: million yen)

|  | Amount |  |  | Increase (decrease) against previous FY | Year-on-year comparison (\%) | Achievement rate (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Previous $\text { FY } 2011$ | Target | Current <br> FY 2012 |  |  |  |
| Net sales | 20,526 | 21,470 | 21,887 | 1,360 | 106.6 | 101.9 |
| Gross profit | 13,620 | 14,250 | 14,833 | 1,213 | 108.9 | 104.1 |
| Selling, general and administrative expenses | 9,827 | 10,370 | 10,847 | 1,019 | 110.4 | 104.6 |
| Operating income | 3,792 | 3,880 | 3,986 | 194 | 105.1 | 102.7 |
| Ordinary income | 3,545 | 3,610 | 3,735 | 189 | 105.3 | 103.5 |
| Net income | 2,304 | 2,050 | 2,128 | (176) | 92.3 | 103.8 |

Breakdown of Consolidated Sales by Product Category For the year ended December 20, 2012

## Hair care products (1)

(Unit: million yen)

| Previous <br> FY 2011 | Target | Current <br> FY 2012 | Increase <br> (decrease) against <br> previous FY | Year-on-year <br> comparison | Achievement rate |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 10,398 | 11,015 | 11,069 | 670 | $106.4 \%$ | $100.5 \%$ |

- Sales of take-home products have been steadily increased because hair coloring products become wellestablished in the beauty industry and a variety selection of hair care menu is available. (Take-home products means specially-selected hair care products for each individuals to suit their hair style and hair type.)
- 'Design-based techniques', improving quality of hair design, was introduced through the new product "Deesse's Elujuda", which can provide hair with appropriate flexibility that leads to the ideal hair type. By combining the promotion of the products and seasonal approach of hair coloring products, sales of leave-in treatment was significantly increased.

New product - "Deesse's Elujuda" launched on February 1
Design-based oil that leads to supple, easy-to-move softness on hair

| Annual sales target | Sales results | Achievement rate |
| :---: | :---: | :---: |
| 900 million yen | 1,127 million yen | $125.3 \%$ |

New product - "Nigelle Dressia Collection Spray Series" launched on March 1
Styling products that can creates softly-swinging hair with feather-like light texture

| Annual sales target | Sales results | Achievement rate |
| :---: | :---: | :---: |
| 350 million yen | 204 million yen | $58.6 \%$ |


<Deesse's Elujuda>

<Nigelle Dressia Collection Spray Series>

Breakdown of Consolidated Sales by Product Category for the year ended December 20, 2012

Hair care products (2)New product - "Deesse's Neu Due FreshLuxe" launched on April 24
Shampoo and hair treatment line with well-balanced smooth silky texture and cooling sensation

| Annual sales target | Sales results | Achievement rate |
| :---: | :---: | :---: |
| 250 million yen | 197 million yen | $78.8 \%$ |

■ New product - "Nigelle Dressia Collection Form Series"
launched on September 1
Styling products reactivating perm waves for a relaxed comfortable hold

| Annual sales target | Sales results | Achievement rate |
| :---: | :---: | :---: |
| 150 million yen | 159 million yen | $106.1 \%$ |


<Deesse's Neu Due FreshLuxe>

■ New product - "Luviento Up-Styling Collection"
launched on October 2
Hair makeup series supporting professional hair updo styles

| Annual sales target | Sales results | Achievement rate |
| :---: | :---: | :---: |
| 50 million yen | 43 million yen | $86.2 \%$ |


<Luviento Up-Styling Collection>

## Hair coloring products

(Unit: million yen)

| Previous <br> FY 2011 | Target | Current <br> FY 2012 | Increase <br> (decrease) against <br> previous FY | Year-on-year <br> comparison | Achievement rate |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 7,987 | 8,320 | 8,820 | 832 | $110.4 \%$ | $106.0 \%$ |

- "Pearl \& Whity line" and "Melty Line" were added to the professional hair color brand "Ordeve". Through the seasonal promotion that introduces new trend color-line in the different season, sales of permanent and coloring products increased. (year-on-year comparison 114.7\%)
- Sales of "Ordeve Beaute", specialized permanent coloring product for gray hair which was launched in last year, have steadily increased. As a result, sales of permanent hair coloring products increased. (year-on-year comparison 107.8\%)
- New product - Additional color line for "Ordeve" (Pearl \& Whity Line) launched on February 1
"Pearl Line", hair coloring product line that results in elegant, smooth and shiny look on hair.
"Whity line" results in whitish, transparent shiny look on hair.

| Annual sales target | Sales results | Achievement rate |
| :---: | :---: | :---: |
| 750 million yen | 704 million yen | $94.0 \%$ |

- New product - Additional color line for "Ordeve" (Melty Line)
launched on September 1
The soft, deep shine of the Melty line imparts a classical ambience

| Annual sales target | Sales results | Achievement rate |
| :---: | :---: | :---: |
| 200 million yen | 340 million yen | $170.3 \%$ |


<Ordeve>

<Ordeve Beaute >

Breakdown of Consolidated Sales by Product Category For the year ended September 20, 2012

Permanent wave products
(Unit: million yen)

| Previous <br> FY 2011 | Target | Current <br> FY 2012 | Increase <br> (decrease) against <br> previous $F Y$ | Year-on-year <br> comparison | Achievement rate |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1,816 | 1,850 | 1,678 | $(137)$ | $92.4 \%$ | $90.7 \%$ |

- Attractive features of permed hair are introduced through new product "FAIRCHE", 'treatment system perm' that responds to women's needs in daily life. Activities have been focused to unearth potential customers who will become passionate about permed hair; however, not yet produced the favorable results.
- New product - "FAIRCHE" launched on June 1

A 'treatment system perm' that delivers a soft sensation, is pleasant to the touch, with simple upkeep.

| Annual sales target | Sales results | Achievement rate |
| :---: | :---: | :---: |
| 220 million yen | 72 million yen | $32.9 \%$ |



## Results and Targets

[Number of Aujua salons]
(Unit: salons)

| Fiscal year <br> 2011 | Fiscal year 2012 |  | Year-on-year <br> comparison (\%) | Achievement <br> rate (\%) |
| :---: | :---: | :---: | :---: | :---: |
|  | Target | Actual results |  | 93.4 |
| 761 | 1,200 | 1,121 |  |  |

[Sales]
(Unit: million yen)

| Results 2011 | Fiscal year 2012 |  | Year-on-year <br> comparison (\%) | Achievement <br> rate (\%) |
| :---: | :---: | :---: | :---: | :---: |
|  | Target | Actual results | 129.8 | 95.5 |
| 1,324 | 1,800 | 1,719 | 12 |  |

As a result of in-depth promotion of hair care programs, such as suggesting new hair care for a new hair style as season change or other programs to care damaged hair from sun exposure, sales have steadily increased.

Brand concept
A hair care brand that nurtures the beauty of Japanese women's hair born from the climate, culture and hair characteristics of Japan.
What is Aujua?
A hair care series that responds to every individual's hair concerns by creating and evolving a hair care program just for one individual. That

## Product composition

A wide-ranging line-up that fits the hair texture of each
customers

- 3 series

Hair care series
Scalp care series
Climatic care series

- 10 lines
- 68 items

|  |  |  |  |  |  | (Unit: million yen) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Previous consolidated fiscal year <2011.12.20> | Ratio (\%) | Current consolidated fiscal year <2012.12.20> | Ratio (\%) | Increase (decrease) | Item | Previous consolidated fiscal year <2011.12.20> | Ratio (\%) | Current consolidated fiscal year <2012.12.20> | Ratio (\%) | Increase (decrease) |
| Cash and deposits Notes and accounts receivable-trade Inventories Deferred tax assets Others Allowance for doubtful accounts | 5,079 3,031 2,221 203 91 $(11)$ |  | $\begin{array}{r} 6,066 \\ 2,964 \\ 2,316 \\ 179 \\ 113 \\ (40) \end{array}$ |  | $\begin{array}{r} \hline 986 \\ (66) \\ 94 \\ (24) \\ 22 \\ (29) \end{array}$ | Accounts payable-trade Accounts payable-other Income taxes payable Provision for returned goods <br> Provision for bonuses Others | $\begin{array}{r} 419 \\ 1,448 \\ 1,016 \\ 45 \\ 68 \\ 329 \end{array}$ |  | $\begin{array}{r} 482 \\ 1,558 \\ 647 \\ 20 \\ 71 \\ 316 \end{array}$ |  | $\begin{array}{r} 62 \\ 110 \\ (369) \\ (24) \\ 2 \\ (12) \end{array}$ |
| Total current assets | 10,616 | 47.0 | 11,599 | 49.0 | 982 | Total current liabilities | 3,328 | 14.7 | 3,097 | 13.1 | (230) |
| Buildings and structures Machinery, equipment and vehicles <br> Land <br> Construction in progress Others | $\begin{array}{r} 3,858 \\ 924 \\ 4,763 \\ 12 \\ 194 \end{array}$ |  | $\begin{array}{r} 3,612 \\ 887 \\ 4,763 \\ 85 \\ 180 \end{array}$ |  | (246) <br> (36) $\begin{array}{r} 73 \\ (13) \end{array}$ | Provision for retirement benefits Provision for loss on guarantees Long-term accrued expenses Others | 11 <br> 37 <br> 63 <br> 93 |  | 46 <br> 63 <br> 87 |  | $\begin{array}{r}34 \\ \text { (37) } \\ - \\ \hline \\ \hline\end{array}$ |
| Total property, plant and equipment | 9,753 | 43.2 | 9,529 | 40.3 | (223) | Total noncurrent liabilities | 205 | 0.9 | 197 | 0.8 | (7) |
|  |  |  |  |  |  | Total liabilities | 3,533 | 15.6 | 3,295 | 13.9 | (237) |
| Total intangible assets | 512 | 2.2 | 526 | 2.2 | 14 | Capital stock Capital surplus |  |  | 2,000 199 |  | - |
| Investment securities Long-term loan receivables Deferred tax assets | $\begin{array}{r} 1,017 \\ 25 \\ 430 \end{array}$ |  | $\begin{array}{r} 1,136 \\ 17 \\ 397 \end{array}$ |  | $\begin{array}{r} 119 \\ (7) \\ (33) \end{array}$ | Retained earnings <br> Treasury stock | $\begin{array}{r} 17,257 \\ (48) \end{array}$ |  | $\begin{array}{r} 18,476 \\ (51) \end{array}$ |  | $1,218$ (2) |
| Others <br> Allowance for doubtful | $\begin{aligned} & 266 \\ & (28) \end{aligned}$ |  | $\begin{aligned} & 524 \\ & (69) \end{aligned}$ |  | $\begin{aligned} & 258 \\ & (40) \end{aligned}$ | Total shareholders' equity | 19,407 | 85.9 | 20,624 | 87.2 | 1,216 |
|  |  |  |  |  |  | Valuation difference on available-for-sale securities Foreign currency | $\begin{aligned} & (206) \\ & (141) \end{aligned}$ |  | $\begin{aligned} & \hline(129) \\ & (127) \end{aligned}$ |  | 77 14 |
| Total investments and other assets | 1,710 | 7.6 | 2,007 | 8.5 | 296 |  |  |  |  |  |  |
|  |  |  |  |  |  | Total accumulative other comprehensive income | (348) | (1.5) | (256) | (1.1) | 91 |
| Total noncurrent assets | 11,976 | 53.0 | 12,062 | 51.0 | 86 | Total net assets | 19,059 | 84.4 | 20,367 | 86.1 | 1,307 |
| Total assets | 22,592 | 100\% | 23,662 | 100\% | 1,069 | Total liabilities and net assets | 22,592 | 100\% | 23,662 | 100\% | 1,069 |

Explanation of Fluctuations in the Consolidated Balance Sheet

## Assets

Total assets were 23,662 million yen, an increase of 1,069 million yen in comparison to the end of previous fiscal year.

## Current assets

Current assets increased by 982 million yen.

- Cash and deposits 986 million yen

Increased due to increase of cash from operating activities, mainly operating income. Collection rate of net 30 is $100 \%$.

## Noncurrent assets

Noncurrent assets increased by 86 million yen.
$\begin{aligned} & \text { Tangible and intangible assets } \\ & \text { - Construction in progress } 73 \text { million yen }\end{aligned} \begin{aligned} & \text { Increased due to } \\ & \text { deposit on } \\ & \text { purchased land in } \\ & \text { overseas subsidiary } \\ & \text { (Milbon Thailand) }\end{aligned}$
$\begin{array}{lll}\text { Total investments and other assets } \\ \text { - Security investments } & 119 \text { million yen } & \begin{array}{l}\text { Increased due to } \\ \text { fluctuation of market } \\ \text { value }\end{array}\end{array}$

## Liabilities

Total liabilities decreased by 237 million yen.

## Current Liabilities

Current liabilities decreased by 230 million yen.

| - Accounts payable-other 110 million yen | Increased due mainly <br> to payment of rebate |
| :---: | :---: |
| - Income taxes payable | -369 million yenDecreased due to <br> less income |

## Noncurrent Liabilities

No significant changes in noncurrent liabilities.

## Net Assets

Net assets increased by 1,307 million yen.

- Retained earnings 1,218 million yen Increased due mainly to increase of profit


## Consolidated Statement of Earnings

 For the year ended December 20, 2012(Unit: million yen)

|  |  | Results in fiscal year 2011 | Ratio <br> (\%) | Target for fiscal year 2012 | Ratio (\%) | Results in fiscal year 2012 | Ratio (\%) | Year-onyear comparison (\%) | Achieveme nt rate (\%) | Increase (decrease) against previous FY | Increase <br> (decrease) against target |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Hair care products | 10,398 | 50.7 | 11,015 | 51.3 | 11,069 | 50.6 | 106.4 | 100.5 | 670 | 54 |
|  | Hair coloring products | 7,987 | 38.9 | 8,320 | 38.8 | 8,820 | 40.3 | 110.4 | 106.0 | 832 | 500 |
|  | Permanent wave products | 1,816 | 8.8 | 1,850 | 8.6 | 1,678 | 7.7 | 92.4 | 90.7 | (137) | (171) |
|  | Others | 323 | 1.6 | 285 | 1.3 | 318 | 1.4 | 98.5 | 111.9 | (4) | 33 |
| Net sales |  | 20,526 | 100\% | 21,470 | 100\% | 21,887 | 100\% | 106.6 | 101.9 | 1,360 | 417 |
| Cost of sales |  | 6,906 | 33.6 | 7,220 | 33.6 | 7,053 | 32.2 | 102.1 | 97.7 | 146 | (166) |
| Gross profit |  | 13,620 | 66.4 | 14,250 | 66.4 | 14,833 | 67.8 | 108.9 | 104.1 | 1,213 | 583 |
|  | Labor costs | 3,116 | 15.2 | 3,420 | 15.9 | 3,581 | 16.4 | 114.9 | 104.7 | 465 | 161 |
|  | Travel/ transportation costs | 565 | 2.8 | 592 | 2.8 | 623 | 2.8 | 110.1 | 105.2 | 57 | 30 |
|  | Sales/advertising/ marketing costs* | 2,128 | 10.4 | 2,230 | 10.4 | 2,552 | 11.7 | 119.9 | 114.5 | 424 | 322 |
|  | Depreciation and amortization expenses | 461 | 2.2 | 457 | 2.1 | 441 | 2.0 | 95.8 | 96.7 | (19) | (15) |
|  | Others | 3,555 | 17.3 | 3,670 | 17.1 | 3,648 | 16.7 | 102.6 | 99.4 | 92 | (21) |
|  | Total | 9,827 | 47.9 | 10,370 | 48.3 | 10,847 | 49.6 | 110.4 | 104.6 | 1,019 | 477 |
| Operating income |  | 3,792 | 18.5 | 3,880 | 18.1 | 3,986 | 18.2 | 105.1 | 102.7 | 194 | 106 |
|  | Income | 107 | 0.5 | 90 | 0.4 | 120 | 0.6 | 112.5 | 133.9 | 13 | 30 |
|  | Expenses | 353 | 1.7 | 360 | 1.7 | 371 | 1.7 | 105.1 | 103.2 | 18 | 11 |
| Ordinary income |  | 3,545 | 17.3 | 3,610 | 16.8 | 3,735 | 17.1 | 105.3 | 103.5 | 189 | 125 |
|  | Profits | 508 | 2.5 | - | - | - | - | - | - | (508) | - |
|  | Losses | 106 | 0.5 | 160 | 0.7 | 151 | 0.7 | 141.8 | 94.6 | 44 | (8) |
| Income before income taxes and minority interests |  | 3,947 | 19.2 | 3,450 | 16.1 | 3,584 | 16.4 | 90.8 | 103.9 | (363) | 134 |
| Income taxes-Current |  | 1,626 | 7.9 | 1,386 | 6.5 | 1,440 | 6.6 | 88.6 | 104.0 | (186) | 54 |
| Income taxes-Deferred <br> Net income |  | 16 | 0.1 | 14 | 0.1 | 15 | 0.1 |  |  | (0) | 1 |
|  |  | 2,304 | 11.2 | 2,050 | 9.5 | 2,128 | 9.7 | 92.3 | 103.8 | (176) | 78 |

* "Sales/advertising/marketing costs" shows the total of sales promotion costs, advertising costs and market development costs

Comparison of the Consolidated Statement of Earnings with the Previous Fiscal Year and Targets

## Comparison with the previous fiscal year

1 Sales was 21,887 million yen, an increase of 1,360 million yen in comparison to the same period the previous year.
Comparisons by product category are as follows:

| Hair care products | 670 million yen |
| :--- | ---: |
| Hair coloring products | 832 million yen |
| Permanent wave products | -137 million yen |
| Others | -4 million yen |

2 Gross profit was 14,833 million yen, an increase of 1,213 million yen in comparison to the same period last year. Gross profit margin was $67.8 \%$, a 1.4 points increase from the previous year.
The breakdown of the increase is as follows:

| Decrease in loss on inventory disposal/valuation | 0.4 points |
| :--- | :--- |
| Decrease in provision for sales returns | 0.3 points |
| Raw material cost reduction effects | 0.3 points |
| Sales product mix | 0.4 points |
| Balance | 1.4 points |

3 Selling, general and administrative expenses were 10,847 million yen, an increase of 1,019 million yen in comparison to the same period last year. The main factors in the increase were as follows:

Labor costs
465 million yen
due mainly to an increase in the number of employee and change of personnel system.

Sales/advertising/marketing costs 424 million yen
due mainly to an increase in marketing expense for new products

4 Operating income was 3,986 , an increase of 194 million yen in comparison to the same period last year.

5 Net income was 2,128 million yen, a decrease of 176 million yen in comparison with the same period last year, mainly due to the reporting of insurance proceeds received in the previous year. Net income would have been up 6.0\% year-on-year by excluding the insurance proceeds.

## Comparison with targets

1 Sales was 21,887 million yen, 417 million yen higher than the target. Comparisons by product category are as follows:

| Hair care products | 54 million yen |
| :--- | ---: |
| Hair coloring products | 500 million yen |
| Permanent wave products | -171 million yen |
| Others | 33 million yen |

2 Gross profit was 14,833 million yen, 583 million yen higher than the target. The gross profit margin was $67.8 \%, 1.4$ points higher than the target.
The breakdown of the increase is as follows:

| Decrease in provision for sales returns | 0.1 points |
| :--- | ---: |
| Raw material cost reduction effects | 0.3 points |
| Decrease in manufacturing costs due to production improvement activities |  |
|  | 0.3 points |
| Sales product mix | 0.6 points |
| Others | 0.1 points |
| Balance | 1.4 points |

3 Selling, general and administrative expenses were 10,847 million yen, 477 million yen higher than the target
The main factor in the increase was as follows.
Selling/advertising/marketing costs
322 million yen due mainly to the increase of promotional expense for distributors.

4 Operating income was 3,986 million yen, 106 million yen higher than the target. Main factor of this profit was improvement of cost-to-sales ratio.

|  |  |  |  |  |  |  |  |  |  |  | t: million yen) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 3 months ended December 20, 2012 (October - December) |  |  |  |  |  |  |  |  |  |
|  |  | Results in fiscal year 2011 | Ratio (\%) | Target for fiscal year 2012 | Ratio (\%) | Results in fiscal year 2012 | Ratio (\%) | Year-onyear comparison (\%) | Achieveme nt rate (\%) | Increase (decrease) against previous FY | Increase (decrease) against target |
|  | Hair care products | 2,930 | 52.1 | 3,014 | 52.4 | 3,062 | 52.9 | 104.5 | 101.6 | 131 | 47 |
|  | Hair coloring products | 2,107 | 37.5 | 2,124 | 36.9 | 2,204 | 38.1 | 104.6 | 103.8 | 97 | 80 |
|  | Permanent wave products | 455 | 8.1 | 459 | 8.0 | 395 | 6.8 | 86.8 | 86.2 | (60) | (63) |
|  | Others | 131 | 2.3 | 155 | 2.7 | 124 | 2.2 | 94.6 | 80.1 | (7) | (31) |
| Net sales |  | 5,626 | 100\% | 5,754 | 100\% | 5,787 | 100\% | 102.9 | 100.6 | 161 | 33 |
| Cost of sales |  | 1,986 | 35.3 | 1,933 | 33.6 | 1,964 | 33.9 | 98.9 | 101.6 | (21) | 31 |
| Gross profit |  | 3,639 | 64.7 | 3,821 | 66.4 | 3,822 | 66.1 | 105.0 | 100.1 | 183 | 1 |
|  | Labor costs | 856 | 15.2 | 932 | 16.2 | 1,045 | 18.1 | 122.1 | 112.1 | 189 | 113 |
|  | Travel/ transportation costs | 160 | 2.9 | 148 | 2.6 | 181 | 3.1 | 113.0 | 122.2 | 20 | 32 |
|  | Sales/advertising/ marketing costs* | 599 | 10.7 | 578 | 10.1 | 771 | 13.3 | 128.8 | 133.3 | 172 | 192 |
|  | Depreciation and amortization expenses | 119 | 2.1 | 119 | 2.1 | 113 | 2.0 | 95.3 | 95.5 | (5) | (5) |
|  | Others | 860 | 15.3 | 853 | 14.8 | 843 | 14.6 | 98.0 | 98.8 | (17) | (10) |
|  | Total | 2,597 | 46.2 | 2,633 | 45.8 | 2,956 | 51.1 | 113.8 | 112.3 | 359 | 323 |
| Operating income |  | 1,042 | 18.5 | 1,188 | 20.6 | 866 | 15.0 | 83.1 | 72.9 | (176) | (321) |
|  | Income | 28 | 0.5 | 20 | 0.4 | 45 | 0.8 | 160.9 | 217.3 | 17 | 24 |
|  | Expenses | 86 | 1.5 | 93 | 1.6 | 91 | 1.6 | 105.1 | 97.4 | 4 | (2) |
| Ordinary income |  | 983 | 17.5 | 1,115 | 19.4 | 820 | 14.2 | 83.4 | 73.6 | (163) | (294) |
|  | Profits | 504 | 9.0 | - | - | - | - | - | - | (504) | - |
|  | Losses | 2 | 0.1 | - | - | 136 | 2.4 | 4,735.2 | - | 133 | 136 |
| Income before income taxes and minority interests |  | 1,485 | 26.4 | 1,115 | 19.4 | 684 | 11.8 | 46.1 | 61.4 | (801) | (430) |
| Income taxes-Current |  | 462 | 8.2 | 419 | 7.3 | 199 | 3.5 | 45.7 | 64.0 | (263) | (219) |
| Income taxes-Deferred |  | 187 | 3.3 | 45 | 0.8 | 97 | 1.7 |  |  | (90) | 51 |
| Net income |  | 835 | 14.8 | 650 | 11.3 | 386 | 6.7 | 46.3 | 59.5 | (448) | (263) |

[^0]| Category | 2008 | 2009 | 2010 | 2011 | 2012 | Plan for <br> FY 2013 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Buildings | 143 | 188 | 921 | 12 | 193 | 960 |
| Structures | - | 16 | 36 | 3 | 1 | 48 |
| Machinery and equipment | 507 | 214 | 160 | 176 | 255 | 435 |
| Automobiles and transportation equipment | 3 | 6 | 1 | 2 | 2 | 10 |
| Tools, equipment, furniture and fixtures | 225 | 176 | 195 | 117 | 129 | 344 |
| Land | 414 | - | - | - | - | 90 |
| Construction in progress | (7) | 686 | (637) | 8 | 72 | (90) |
| Software | 96 | 154 | 260 | 207 | 159 | 200 |
| Software development in progress | - | - | 2 | (2) | 25 | (25) |
| Others | - | 1 | 0 | 2 | 0 | - |
| Total investments | 1,383 | 1,444 | 940 | 528 | 840 | 1,973 |
| Depreciation and amortization expenses | 1,021 | 1,116 | 1,010 | 1,011 | 947 | 959 |

Milbon Co., Ltd. Non-Consolidated Trends in the Proportions of New Products and R\&D Costs in Total Sales

|  | Hair care | Hair coloring | Permanent wave | Others | Total | New product ratio | R\&D costs | $\begin{gathered} \text { R\&D cost - } \\ \text { to-sales } \\ \text { ratio } \end{gathered}$ | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2009 | 2,323 | 507 | 270 | - | 3,100 | 15.4\% | 766 | 4.0\% | Deesse's Neu/Aujua <br> Liscio Knoteur <br> Farglan/Prejume Luvento <br> Prejume CMC Wave <br> Inphenom Daily Care <br> Color remover/Acid Control |
| 2010 | 1,664 | 178 | 504 | 16 | 2,364 | 11.5\% | 838 | 4.3\% | Qufra/Melenate <br> Deesse's Aprou <br> Liscio Glanfe <br> Aujua <br> Lifume <br> Additional colors for Ordeve |
| 2011 | 3,494 | 1,890 | 2 | - | 5,388 | 25.1\% | 870 | 4.3\% | Deesse's Neu due <br> Deesse's Linkage- $\mu$ (mu) <br> Additional colors for Ordeve <br> Fierli/Dressia <br> Ordeve Beaute (grey) <br> Deesse's Lusse <br> Aujua Aging Spa |
| 2012 | 1,820 | 1,045 | 72 | - | 2,938 | 12.9\% | 873 | 4.1\% | Deesse's Elujuda <br> Additional colors for Ordeve <br> Nigelle Dressia Collection (Spray, Foam) <br> Deesse's Nue Due Fresh Luxe <br> Fairche <br> Luvento Up Style Collection <br> Aujua - 3 items |
| $\begin{gathered} 2013 \\ \text { Target } \end{gathered}$ | 1,390 | 1,050 | 660 | - | 3,100 | 13.0\% | 997 | 4.5\% | New products  <br> Hair care products 8 lines <br> Hair coloring products 4 lines <br> Permanent wave products 1 line <br> Villa Lodola 1 line |

Milbon Co., Ltd. Non-Consolidated Trends in Market Related Data, Milbon Salons and Field Persons

|  | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Number of beauty salons (salons) | 219,573 | 221,394 | 223,645 | 223,286 | 228,429 | - | Ministry of Health, Labor and Welfare Public Health <br> Administration Report <br> Number of beauty salon facilities/number of employees <br> (year-end) |
| Number of hair designers and <br> assistants (people) | 435,275 | 443,944 | 453,371 | 456,872 | 471,161 | - |  |
| Beauty customer population <br> (thousands of people) | 40,519 | 40,119 | 39,720 | 39,812 | 39,640 | Statistics Bureau, Ministry of Internal Affairs and <br> (As of July 1, 2012) | Communications; population statistics as of October 1 <br> each year <br> Population statistics for females aged 15 to 64 |


| on salon |  |  |  | (Unit: salons) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 |
| Tokyo Branch | 2,404 | 2,210 | 2,657 | 2,784 | 2,872 | 2,848 |
| Nagoya Branch | 1,505 | 1,368 | 1,558 | 1,643 | 1,682 | 1,658 |
| Osaka Branch | 2,416 | 2,312 | 2,616 | 2,464 | 2,682 | 2,725 |
| Fukuoka Branch | 435 | 431 | 552 | 680 | 596 | 633 |
| Total | 6,760 | 6,321 | 7,383 | 7,571 | 7,832 | 7,864 |



Trend in fieldpersons*

|  | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 |
| :---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Field persons (people) | 197 | 202 | 206 | 224 | 220 | 225 | 26 people <br> scheduled <br> to join the <br> company |
| Sales per person <br> (million yen) | 89 | 90 | 91 | 92 | 97 | 100 |  |

[^1]Milbon Co., Ltd. Non-consolidated Statement of Earnings For the year ended 20, 2012
(Unit: million yen)

|  |  | Results in fiscal year 2011 | Ratio (\%) | Target for fiscal year 2012 | Ratio (\%) | Results in fiscal year 2012 | Ratio (\%) | Year-toyear Comparison (\%) | Achievem ent rate (\%) | Increase (decrease) against previous FY | Increase (decrease) against target |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Hair care products | 10,238 | 50.6 | 10,797 | 51.3 | 10,841 | 50.6 | 105.9 | 100.4 | 602 | 43 |
|  | Hair coloring products | 7,896 | 39.1 | 8,166 | 38.8 | 8,636 | 40.4 | 109.4 | 105.8 | 740 | 469 |
|  | Permanent wave products | 1,753 | 8.7 | 1,782 | 8.5 | 1,605 | 7.5 | 91.6 | 90.1 | (147) | (176) |
|  | Others | 330 | 1.6 | 282 | 1.3 | 320 | 1.5 | 97.0 | 113.2 | (10) | 37 |
| Net sales |  | 20,218 | 100\% | 21,030 | 100\% | 21,403 | 100\% | 105.9 | 101.8 | 1,185 | 373 |
| Cost of sales |  | 6,980 | 34.5 | 7,260 | 34.5 | 7,092 | 33.1 | 101.6 | 97.7 | 111 | (167) |
| Gross profit |  | 13,237 | 65.5 | 13,770 | 65.5 | 14,311 | 66.9 | 108.1 | 103.9 | 1,073 | 541 |
|  | Labor costs | 2,919 | 14.4 | 3,198 | 15.2 | 3,340 | 15.6 | 114.4 | 104.4 | 421 | 142 |
|  | Travel/ transportation costs | 539 | 2.7 | 555 | 2.6 | 589 | 2.8 | 109.3 | 106.1 | 50 | 33 |
|  | Sales/advertising/ marketing costs* | 2,084 | 10.3 | 2,174 | 10.3 | 2,477 | 11.6 | 118.8 | 113.9 | 392 | 303 |
|  | Depreciation and amortization expense | 446 | 2.2 | 443 | 2.1 | 427 | 2.0 | 95.8 | 96.5 | (18) | (15) |
|  | Others | 3,371 | 16.7 | 3,468 | 16.5 | 3,460 | 16.2 | 102.6 | 99.8 | 88 | (7) |
|  | Total | 9,361 | 46.3 | 9,840 | 46.8 | 10,295 | 48.1 | 110.0 | 104.6 | 933 | 455 |
| Operating income |  | 3,875 | 19.2 | 3,930 | 18.7 | 4,015 | 18.8 | 103.6 | 102.2 | 139 | 85 |
|  | Income | 106 | 0.5 | 90 | 0.4 | 116 | 0.5 | 109.6 | 129.3 | 10 | 26 |
|  | Expenses | 358 | 1.8 | 360 | 1.7 | 371 | 1.7 | 103.5 | 103.1 | 12 | 11 |
| Ordinary income |  | 3,623 | 17.9 | 3,660 | 17.4 | 3,761 | 17.6 | 103.8 | 102.8 | 137 | 101 |
|  | Profits | 500 | 2.5 | - | - | - | - | - | - | (500) | - |
|  | Losses | 106 | 0.5 | 160 | 0.8 | 151 | 0.7 | 141.8 | 94.6 | 44 | (8) |
| Income before income tax |  | 4,017 | 19.9 | 3,500 | 16.6 | 3,609 | 16.9 | 89.8 | 103.1 | (407) | 109 |
| Income taxes-current |  | 1,614 | 8.0 | 1,385 | 6.6 | 1,439 | 6.7 | 88.6 | 104.0 | (175) | 54 |
| Income taxes-deferred <br> Net income |  | 27 | 0.1 | 15 | 0.1 | 16 | 0.1 |  |  | (11) | 1 |
|  |  | 2,374 | 11.7 | 2,100 | 10.0 | 2,153 | 10.1 | 90.7 | 102.6 | (221) | 53 |

[^2]
## United States: MILBON USA, INC.

|  | Unit | Amount |  |  | Increase (decrease) against previous FY | Year-on-year comparison (\%) | Achievement rate (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Previous <br> FY 2011 | Target | Current <br> FY 2012 |  |  |  |
| Sales | Thousand dollars | 4,399 | 4,770 | 4,560 | 160 | 103.6 | 95.6 |
|  | Million yen | 356 | 357 | 359 | 2 | 100.8 | 100.6 |

- In salon treatments "Deesse's Linkage- $\mu(\mathrm{mu})$ " and "Inphenom", the core products in company's growth strategy, became the leading force in hair care product category. Sales of take-home products "Deesse's Neu Due" and "Inphenom Daily Care" also contributed to increased sales of the category.
- Sales of permanent wave products decreased due to the discontinued product; however, sales of leading product of the straightening perm "Liscio Crystal" steadily increased, 108\% year-on-year comparison.
- Starting from January 2012, Milbon USA expanded its active area to California, second-largest-selling area in the US, by sending sales representatives to the salons. As a result, sales of this area has been increased, 115.7\% year-on-year comparison. In October 2012,

|  | Unit | Previous <br> FY 2011 | Current <br> FY 2012 | Year-on-year <br> comparison (\%) |
| :---: | :---: | ---: | ---: | ---: |
| Hair care <br> products | Thousand <br> dollars | 3,044 | 3,278 | 107.7 |
|  | Million yen | 246 | 258 | 104.8 |
| Hair coloring <br> products | Thousand <br> dollars | 255 | 249 | 97.8 |
|  | 20 | 19 | 95.1 |  |
| Permanent wave <br> products | Thousand <br> dollars | Million yen | 1,039 | 973 |



## China: Milbon Trading (Shanghai) Co., Ltd.

|  | Unit | Amount |  |  | Increase (decrease) against previous FY | Year-on-year comparison (\%) | Achievement rate (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Previous FY 2011 | Target | $\begin{gathered} \text { Current } \\ \text { FY } 2012 \end{gathered}$ |  |  |  |
| Sales | Thousands of yuan | 9,899 | 14,800 | 14,857 | 4,957 | 150.1 | 100.4 |
|  | Million yen | 122 | 177 | 184 | 62 | 151.3 | 104.2 |

- Activities were focused in the metropolitan area with high per capita GDP in east China (Shanghai City, Jiangsu Province and Zhejiang Province) and South China (Guangdong Province and Fujian Province). By providing training in business management, staff awareness and technical improvements to trend salons run by young management, the company differentiated itself from competitors.
- In July, newly established Beijing branch started operations by providing training and product lunching systems to top salons in Beijing and Tianjin area. Large number of managements and executives have taken seminars, and as a result, number of handling outlets reached 73 .
- Core hair care brand "Deesse's Neu Due" and "Deesse's Linkage- $\mu$ (mu)" were launched, and sales of hair care product category has been increased significantly.

|  | Unit | Previous <br> FY 2011 | Current <br> FY 2012 | Year-on-year <br> comparison (\%) |
| :---: | :---: | ---: | ---: | ---: |
| Hair care <br> products | Thousands <br> of yuan | 4,109 | 7,204 | 175.3 |
|  | Million yen | 50 | 89 | 176.8 |
| Hair coloring <br> products | Thousands <br> of yuan | 4,999 | 6,441 | 128.8 |
|  | Million yen | 61 | 80 | 129.9 |
| Permanent wave <br> products | Thousands <br> of yuan | 790 | 1,209 | 153.0 |
|  | Million yen | 9 | 15 | 154.3 |

Established: November 2007
In operation since February 2009

Number of employees:
19 people (Shanghai: 14, Beijin: 5)
(including FP):
15 people (Shanghai: 11, Beijin: 4)
Number of Milbon salon:
2011/4Q : 378 salons
2012/4Q : 516 salons

## South Korea: Milbon Korea Co., Ltd.

|  | Unit | Amount |  |  | Increase (decrease) against previous FY | Year-on-year comparison <br> (\%) | Achievement rate (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Previous FY 2011 | Target | $\begin{gathered} \text { Current } \\ \text { FY } 2012 \end{gathered}$ |  |  |  |
| Sales | Million won | 4,643 | 6,425 | 6,553 | 1,910 | 141.1 | 102.0 |
|  | Million yen | 340 | 417 | 451 | 110 | 132.5 | 108.2 |

- Sales of permanent and hair color brand "Ordeve" and its specialized product for gray-hair "Ordeve Beaute" and in salon treatment "Deesse's Linkage- $\mu(\mathrm{mu})$ " increased significantly after well-received educational activities.
- Hair styling products "Nigelle Dressia Collection Wax Series" were launched in September. Comparing to other existing wax series, the new range has been gaining a high standing from design-oriented hair designers. Introducint other items from Nigelle Dressia Collection Series can be expected for the future.
- Support salons individually in depth and various types of seminars offered to priority salons (target salons) helped Milbon Korea establish its images as high quality, high value, total hair products company. As the company increased its name recognition in the South Korean market, it also acquired trust from increasing number of local hair designers. Business inquiries from large, high-end salon have been increased who wanted to switch from other manufacturers.

|  | Unit | Previous <br> FY 2011 | Current <br> FY 2012 | Year-on-year <br> comparison (\%) |
| :---: | :---: | ---: | ---: | ---: |
| Hair care <br> products | Million won | 1,265 | 1,750 | 138.3 |
|  | Million yen | 92 | 120 | 129.9 |
|  | Million won | 3,049 | 4,411 | 144.6 |
|  | Million yen | 223 | 304 | 135.8 |
| Permanent wave <br> products | Million won | 309 | 366 | 118.3 |
|  | Million yen | 22 | 25 | 111.1 |



Fiscal Year 2013 Consolidated Statement of Earnings Targets (54th term)
(Unit: million yen)

|  |  | Results in fiscal year 2012 | Ratio (\%) | Fiscal year 2013 target | Ratio (\%) | Year-on-year comparison (\%) | Increase (decrease) against previous FY |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hair care products |  | 11,069 | 50.6 | 11,693 | 50.6 | 105.6 | 623 |
| Hair coloring products |  | 8,820 | 40.3 | 9,236 | 40.0 | 104.7 | 415 |
| Permanent wave products |  | 1,678 | 7.7 | 1,723 | 7.5 | 102.6 | 44 |
| Others |  | 318 | 1.4 | 448 | 1.9 | 140.5 | 129 |
| Net sales |  | 21,887 | 100\% | 23,100 | 100\% | 105.5 | 1,212 |
| Cost of sales |  | 7,053 | 32.2 | 7,410 | 32.1 | 105.1 | 356 |
| Total sales revenues |  | 14,833 | 67.8 | 15,690 | 67.9 | 105.8 | 856 |
|  | Labor costs | 3,581 | 16.4 | 3,775 | 16.3 | 105.4 | 193 |
|  | Travel costs/ transportation costs | 623 | 2.8 | 633 | 2.7 | 101.7 | 10 |
|  | Sales/advertising/ marketing costs* | 2,552 | 11.7 | 2,578 | 11.2 | 101.0 | 25 |
|  | Depreciation and amortization expense | 441 | 2.0 | 460 | 2.0 | 104.1 | 18 |
|  | Others | 3,648 | 16.7 | 3,993 | 17.3 | 109.5 | 345 |
|  | Total | 10,847 | 49.6 | 11,440 | 49.5 | 105.5 | 592 |
| Operating income |  | 3,986 | 18.2 | 4,250 | 18.4 | 106.6 | 263 |
| Non-operating Income |  | 120 | 0.6 | 100 | 0.4 | 83.0 | (20) |
| Non-operating Expenses |  | 371 | 1.7 | 390 | 1.7 | 105.0 | 18 |
| Ordinary income |  | 3,735 | 17.1 | 3,960 | 17.1 | 106.0 | 224 |
| Extraordinary Profit |  | - | - | - | - | - | - |
| Extraordinary Expenses |  | 151 | 0.7 | - | - | - | (151) |
| Income before income tax |  | 3,584 | 16.4 | 3,960 | 17.1 | 110.5 | 375 |
| Income taxes-Current |  | 1,440 | 6.6 | 1,586 | 6.9 | 104.4 | 145 |
| Income taxes-Deferred |  | 15 | 0.1 | (66) | (0.3) |  | (81) |
| Net income |  | 2,128 | 9.7 | 2,440 | 10.6 | 114.6 | 311 |

## Consolidated Performance



## Efforts in the Fiscal Year 2013 (54th term)

Ryuji Sato, President and CEO

## Efforts in the Fiscal Year 2013 (54 ${ }^{\text {th }}$ term) [1]

The domestic market

1. Market environment
2. Points of market policies
3. Organizational management
4. Brand developments:
> Aujua
> Villa Lodola

- Efforts in the Fiscal Year 2013 (54 ${ }^{\text {th }}$ term) [2]

Overseas Market

1. USA
2. East Asia (China, South Korea, Taiwan, Hong-kong)

Global Expansion

1. Training for global vision and development of a new market/region
2. Manufacturing base in Asia

In conclusion

## Reference Materials

1. Hair Cosmetic Shipping Statistics (Milbon Co., Ltd.)
2. Hair Cosmetic Shipping Statistics
$\square$ Reference Materials Hair Cosmetic Shipping Statistics (Milbon Co., Ltd)

|  | Fiscal year 2011 | Fiscal year 2012 | Year-on-year comparison (\%) | Comments |
| :---: | :---: | :---: | :---: | :---: |
| Shampoos | 1,896 | 1,932 | 101.9 | Deesse's Neu due Fierli |
| Rinses | 273 | 254 | 93.0 | Inphenom |
| Hair tonics | 255 | 225 | 88.3 | Deesse's Lifa |
| Treatments | 5,582 | 5,118 | 91.7 | Deesse's Neu due Deesse's Linkage- $\mu$ (mu) |
| Hair creams | 7 | 8 | 102.1 |  |
| Hair conditioners | 1,906 | 2,831 | 148.5 | Deesse's Elujuda <br> Nigelle Dressia Collection |
| Hair sprays | 931 | 1,125 | 120.8 | Nigelle Dressia Collection |
| Hair coloring products | 8,376 | 9,164 | 109.4 | Ordeve Farglan |
| Permanent wave products | 1,858 | 1,702 | 91.6 | Fairche <br> Liscio Knoteur/Glanfe |
| Others | 348 | 338 | 97.2 | Iron, schedule note |
| Sales rebates | $(1,217)$ | $(1,296)$ | 106.5 |  |
| Total | 20,218 | 21,403 | 105.9 |  |


| (Unit: million yen) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | January | February | March | April | May | June | July | August | September | October | November | December | Jan. ~Nov. | Year-onyear comparison (\%) |
| Shampoos | $\begin{aligned} & \hline 2011 \\ & 2012 \end{aligned}$ <br> Difference | $\begin{array}{r} \hline 6,153 \\ 6,107 \\ (46) \\ \hline \end{array}$ | $\begin{aligned} & \hline 8,545 \\ & 8,054 \\ & (491) \end{aligned}$ | $\begin{array}{r} \hline 8,097 \\ 8,819 \\ 722 \end{array}$ | $\begin{array}{r} \hline 8,620 \\ 8,546 \\ (74) \\ \hline \end{array}$ | $\begin{aligned} & \hline 8,973 \\ & 8,543 \\ & (430) \\ & \hline \end{aligned}$ | $\begin{array}{r} \hline 10,055 \\ 9,243 \\ (812) \\ \hline \end{array}$ | $\begin{array}{r} \hline 10,353 \\ 8,741 \\ (1,612) \\ \hline \end{array}$ | $\begin{array}{r} \hline 9,274 \\ 9,505 \\ 231 \end{array}$ | $\begin{aligned} & \hline 8,989 \\ & 8,511 \\ & (478) \end{aligned}$ | $\begin{aligned} & \hline 9,693 \\ & 9,033 \\ & (660) \\ & \hline \end{aligned}$ | $\begin{array}{r} \hline 9,443 \\ 9,682 \\ 239 \\ \hline \end{array}$ | 11,352 | $\begin{aligned} & \hline 98,195 \\ & 94,784 \\ & (3,411) \end{aligned}$ | 96.5\% |
| Rinses | $\begin{aligned} & 2011 \\ & 2012 \end{aligned}$ <br> Difference | $\begin{array}{r} 1,853 \\ 1,825 \\ (28) \\ \hline \end{array}$ | $\begin{array}{r} 2,239 \\ 2,275 \\ 36 \\ \hline \end{array}$ | $\begin{array}{r} 2,181 \\ 2,389 \\ 208 \\ \hline \end{array}$ | $\begin{array}{r} 2,302 \\ 2,492 \\ 190 \\ \hline \end{array}$ | $\begin{aligned} & 2,486 \\ & 2,150 \\ & (336) \end{aligned}$ | $\begin{aligned} & 2,678 \\ & 2,606 \end{aligned}$ (72) | $\begin{aligned} & 2,634 \\ & 2,150 \\ & (484) \end{aligned}$ | $\begin{array}{r} 2,230 \\ 3,007 \\ 777 \end{array}$ | $\begin{aligned} & 2,487 \\ & 2,326 \\ & (161) \end{aligned}$ | $\begin{array}{r} 2,153 \\ 2,653 \\ 500 \\ \hline \end{array}$ | $\begin{array}{r} 2,500 \\ 2,719 \\ 219 \\ \hline \end{array}$ | 3,235 | $\begin{array}{r} 25,743 \\ 26,592 \\ 849 \\ \hline \end{array}$ | 103.3\% |
| Hair tonics | 2011 2012 Difference | $\begin{array}{r} 1,095 \\ 1,388 \\ 293 \\ \hline \end{array}$ | $\begin{array}{r} 1,296 \\ 1,581 \\ 285 \\ \hline \end{array}$ | $\begin{array}{r} 1,248 \\ 1,640 \\ 392 \\ \hline \end{array}$ | $\begin{array}{r} 1,270 \\ 1,697 \\ 427 \\ \hline \end{array}$ | $\begin{array}{r} 1,311 \\ 1,817 \\ 506 \\ \hline \end{array}$ | $\begin{array}{r} 1,742 \\ 1,870 \\ 128 \\ \hline \end{array}$ | $\begin{array}{r} 1,588 \\ 1,796 \\ 208 \\ \hline \end{array}$ | $\begin{array}{r} 1,637 \\ 1,710 \\ 73 \\ \hline \end{array}$ | $\begin{array}{r} 1,441 \\ 1,856 \\ 415 \\ \hline \end{array}$ | $\begin{array}{r} 1,461 \\ 1,939 \\ 478 \\ \hline \end{array}$ | $\begin{array}{r} \hline 1,623 \\ 1,703 \\ 80 \\ \hline \end{array}$ | 1,952 | $\begin{array}{r} \hline 15,712 \\ 18,997 \\ 3,285 \\ \hline \end{array}$ | 120.9\% |
| Treatments | $\begin{aligned} & 2011 \\ & 2012 \end{aligned}$ <br> Difference | $\begin{array}{r} \hline 4,601 \\ 4,703 \\ 102 \\ \hline \end{array}$ | $\begin{aligned} & \hline 6,833 \\ & 6,351 \\ & (482) \\ & \hline \end{aligned}$ | $\begin{array}{r} \hline 6,098 \\ 6,348 \\ 250 \\ \hline \end{array}$ | $\begin{aligned} & \hline 6,589 \\ & 5,947 \\ & (642) \end{aligned}$ | $\begin{array}{r} \hline 6,005 \\ 6,387 \\ 382 \\ \hline \end{array}$ | $\begin{array}{r} \hline 6,555 \\ 6,832 \\ 277 \\ \hline \end{array}$ | $\begin{array}{r\|} \hline 7,270 \\ 5,447 \\ (1,823) \\ \hline \end{array}$ | $\begin{array}{r} \hline 7,115 \\ 5,760 \\ (1,355) \\ \hline \end{array}$ | $\begin{aligned} & \hline 6,980 \\ & 6,339 \\ & (641) \end{aligned}$ | $\begin{aligned} & \hline 7,345 \\ & 6,606 \\ & (739) \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 7,370 \\ & 6,737 \\ & (633) \\ & \hline \end{aligned}$ | 8,141 | 72,761 67,457 $(5,304)$ | 92.7\% |
| Pomade, cheek, hair cream, perfume oils | 2011 <br> 2012 <br> Difference | $\begin{array}{r} 1,042 \\ 911 \\ (131) \\ \hline \end{array}$ | $\begin{array}{r} 1,160 \\ 1,267 \\ 107 \\ \hline \end{array}$ | $\begin{array}{r} 1,240 \\ 1,209 \\ (31) \\ \hline \end{array}$ | $\begin{array}{r} 1,293 \\ 1,245 \\ (48) \\ \hline \end{array}$ | $\begin{array}{r} 1,170 \\ 1,197 \\ 27 \\ \hline \end{array}$ | $\begin{array}{r} 1,258 \\ 1,234 \\ (24) \\ \hline \end{array}$ | $\begin{array}{r} 1,207 \\ 1,325 \\ 118 \\ \hline \end{array}$ | $\begin{aligned} & 1,420 \\ & 1,287 \\ & (133) \\ & \hline \end{aligned}$ | $\begin{array}{r} 1,377 \\ 1,327 \\ (50) \\ \hline \end{array}$ | $\begin{array}{r} 1,261 \\ 1,300 \\ 39 \\ \hline \end{array}$ | $\begin{array}{r} 1,308 \\ 1,352 \\ 44 \\ \hline \end{array}$ | 1,407 | $\begin{array}{r} 13,736 \\ 13,654 \\ (82) \\ \hline \end{array}$ | 99.4\% |
| Liquid/foam hair conditioners | $\begin{array}{\|c\|} \hline 2011 \\ 2012 \\ \text { Difference } \\ \hline \end{array}$ | $\begin{array}{r} 874 \\ 770 \\ (104) \\ \hline \end{array}$ | $\begin{array}{r} 1,192 \\ 1,098 \\ (94) \\ \hline \end{array}$ | $\begin{array}{r} 1,299 \\ 1,203 \\ (96) \\ \hline \end{array}$ | 1,300 1,177 $(123)$ | $\begin{array}{r} 1,026 \\ 1,188 \\ 162 \\ \hline \end{array}$ | $\begin{aligned} & \hline 1,336 \\ & 1,184 \\ & (152) \\ & \hline \end{aligned}$ | $\begin{array}{r} \hline 1,102 \\ 1,149 \\ 47 \\ \hline \end{array}$ | $\begin{array}{r} 1,110 \\ 1,151 \\ 41 \\ \hline \end{array}$ | $\begin{aligned} & 1,278 \\ & 1,012 \\ & (266) \\ & \hline \end{aligned}$ | $\begin{array}{r} \hline 1,208 \\ 1,112 \\ (96) \\ \hline \end{array}$ | $\begin{array}{r} \hline 1,157 \\ 1,132 \\ (25) \\ \hline \end{array}$ | 1,357 | $\begin{array}{r} \hline 12,882 \\ 12,176 \\ (706) \\ \hline \end{array}$ | 94.5\% |
| Styling lotions | $\begin{aligned} & 2011 \\ & 2012 \end{aligned}$ <br> Difference | 696 587 $(109)$ | 767 842 75 | 639 873 234 | $\begin{aligned} & 686 \\ & 888 \\ & 202 \\ & \hline \end{aligned}$ | $\begin{array}{r}616 \\ 698 \\ 82 \\ \hline\end{array}$ | 810 843 33 | 840 931 91 | $\begin{aligned} & 596 \\ & 758 \\ & 162 \end{aligned}$ | 761 796 35 | $\begin{aligned} & 696 \\ & 852 \\ & 156 \end{aligned}$ | $\begin{aligned} & 661 \\ & 821 \\ & 160 \end{aligned}$ | 777 | $\begin{aligned} & 7,768 \\ & 8,889 \\ & 1,121 \end{aligned}$ | 114.4\% |
| Hair sprays | $\begin{array}{\|c\|} \hline 2011 \\ 2012 \\ \text { Difference } \end{array}$ | 1,282 1,208 $(74)$ | 1,532 1,686 154 | $\begin{array}{r} 2,072 \\ 2,081 \\ 9 \\ \hline \end{array}$ | $\begin{array}{r} 1,653 \\ 1,701 \\ 48 \\ \hline \end{array}$ | $\begin{array}{r} 1,656 \\ 1,759 \\ 103 \\ \hline \end{array}$ | $\begin{array}{r} 1,987 \\ 2,008 \\ 21 \\ \hline \end{array}$ | $\begin{array}{r} 1,958 \\ 1,962 \\ 4 \\ \hline \end{array}$ | $\begin{aligned} & 1,762 \\ & 1,624 \\ & (138) \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 2,006 \\ & 1,876 \\ & (130) \\ & \hline \end{aligned}$ | $\begin{array}{r} 1,627 \\ 1,665 \\ 38 \\ \hline \end{array}$ | $\begin{array}{r} 2,008 \\ 2,065 \\ 57 \\ \hline \end{array}$ | 2,172 | $\begin{array}{r} 19,543 \\ 19,635 \\ 92 \\ \hline \end{array}$ | 100.5\% |
| Hair coloring products | $\begin{aligned} & 2011 \\ & 2012 \end{aligned}$ <br> Difference | 5,940 5,983 43 | 7,538 7,611 73 | 9,079 9,184 105 | 8,412 8,505 93 | $\begin{array}{r} \hline 7,345 \\ 7,749 \\ 404 \\ \hline \end{array}$ | $\begin{array}{r} \hline 7,643 \\ 7,729 \\ 86 \\ \hline \end{array}$ | $\begin{array}{r} \hline 7,844 \\ 8,335 \\ 491 \\ \hline \end{array}$ | $\begin{array}{r}7,684 \\ 8,336 \\ 652 \\ \hline 1,09\end{array}$ | $\begin{aligned} & 9,263 \\ & 8,379 \\ & (884) \end{aligned}$ | $\begin{array}{r} \hline 7,672 \\ 8,391 \\ 719 \\ \hline \end{array}$ | $\begin{aligned} & \hline 8,037 \\ & 7,902 \\ & (135) \\ & \hline \end{aligned}$ | 9,512 | $\begin{array}{r} \hline 86,457 \\ 88,104 \\ 1,647 \\ \hline \end{array}$ | 101.9\% |
| Other hair cosmetics | 2011 <br> 2012 <br> Difference | 917 868 $(49)$ | 874 871 $(3)$ | $\begin{array}{r}1,052 \\ 1,137 \\ 85 \\ \hline\end{array}$ | $\begin{array}{r} 1,023 \\ 1,226 \\ 203 \\ \hline \end{array}$ | $\begin{array}{r} 1,176 \\ 1,141 \\ (35) \\ \hline \end{array}$ | $\begin{aligned} & 1,531 \\ & 1,313 \\ & (218) \\ & \hline \end{aligned}$ | $\begin{aligned} & 1,295 \\ & 1,098 \\ & (197) \\ & \hline \end{aligned}$ | $\begin{array}{r} 1,096 \\ 1,037 \\ (59) \\ \hline \end{array}$ | $\begin{array}{r} 1,221 \\ 1,180 \\ (41) \\ \hline \end{array}$ | $\begin{array}{r} 1,068 \\ 1,368 \\ 300 \\ \hline \end{array}$ | $\begin{array}{r} 1,177 \\ 1,130 \\ (47) \\ \hline \end{array}$ | 1,297 | 12,430 12,369 <br> (61) | 99.5\% |
| Total hair cosmetic products | $\begin{aligned} & 2011 \\ & 2012 \end{aligned}$ <br> Difference | $\begin{array}{r} \hline 24,454 \\ 24,348 \\ (106) \\ \hline \end{array}$ | $\begin{array}{r} \hline 31,976 \\ 31,635 \\ (341) \\ \hline \end{array}$ | $\begin{array}{r} 33,005 \\ 34,883 \\ 1,878 \\ \hline \end{array}$ | $\begin{array}{r} \hline 33,148 \\ 33,424 \\ 276 \\ \hline \end{array}$ | $\begin{array}{r} \hline 31,764 \\ 32,630 \\ 866 \\ \hline \end{array}$ | $\begin{array}{r} \hline 35,595 \\ 34,862 \\ (733) \\ \hline \end{array}$ | $\begin{aligned} & \hline 36,091 \\ & 32,934 \\ & (3,157) \\ & \hline \end{aligned}$ | $\begin{array}{r} \hline 33,924 \\ 34,175 \\ 251 \\ \hline \end{array}$ | $\begin{aligned} & \hline 35,805 \\ & 33,602 \\ & (2,203) \\ & \hline \end{aligned}$ | $\begin{array}{r} \hline 34,184 \\ 34,920 \\ 736 \\ \hline \end{array}$ | $\begin{array}{r} 35,285 \\ 35,243 \\ (42) \\ \hline \end{array}$ | 41,203 | $\begin{array}{r} 365,231 \\ 362,656 \\ (2,575) \end{array}$ | 99.3\% |

Reference material: Monthly report on chemical industry statistics (Research and Statistics Department, Economic and Industrial Policy Bureau, Ministry of Economy, Trade and Industry)

Statements concerning the future such as the earnings forecasts given in this document are based on information currently in the possession of the Company and on assumptions that the Company considers reasonable.


[^0]:    * "Sales/advertising/marketing costs" shows the total of sales promotion costs, advertising costs and market development costs.

[^1]:    * The term "fieldperson" means sales staff and training staff who support the growth of beauty salons.

[^2]:    * "Sales/ advertising/marketing costs" shows the total of sales promotion costs, advertising costs and market development costs.

